

# **Must read this before installation**

## **Important instructions about your CISS system HP-02 and HP-363**

1. If your printer is brand new you must first install the original cartridges that came with your printer. The reason for this is because the printer needs to initialize with the original cartridges. CISS cannot initialize a new printer and the printer will show an error-saying cartridge cannot be recognized.
2. After you remove original cartridges you can install CISS. Make sure printer power is unplugged when installing CISS.
3. Please don't wait until your original cartridges are empty before installing CISS. In case CISS has a problem you still have your original cartridges to fall back on.
4. After installing CISS if there is something wrong or there is a printer error coming up Please e-mail Devin at [cbiss@superpremiulectronics.com](mailto:cbiss@superpremiulectronics.com)
5. Make sure to describe your printer error in detail and what you have tried so far to fix it. I will help you fix it or send replacement parts or a replacement unit.
6. If your ciss is equipped with auto reset chips ink levels only reset when ink is down to last 5%-10%. Auto reset chips will not reset if ink is at 80% or 50% and so on. If the ink levels is down to the last 5% and auto reset chips have not reset, then unplug your printer from power and wait 5-10 minutes, then plug it back in- ink should read 100% again.

### **Warning!**

**Please keep ink tanks on the same level as the printer.**

**DO NOT put ink tanks above the printer or on top of the printer.**

**Do not mix ink from different manufactures mixing ink may cause ink to clog in the ciss or even worse in your printer.**

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## CIS for HP 02 and HP 363

Please take your time following the installation procedures for **ST Continuous Ink Supply system**. Do not remove your used, original cartridges until **the ST CIS system** is ready to install. In addition, please make sure the nozzles are working fine before the installation. A clogged nozzle might cause the ST CIS system to not work properly and give you poor printing results. In most cases, users experience a perfect nozzle check the first time after installing the ST Continuous Ink Supply system; others may need to run two or three cleaning cycles or have the printer standby before they can get the perfect result.



### 1. Printer Testing:

- A) Check if the printer is working fine. (Ex. check mechanical and lubrication status)
- B) Print the nozzle checking print to insure the printing nozzles are working properly.**
- C) Print pictures to see if the colors of the image are fine.

**\*Note: the installation of CIS System will not affect the printing accuracy of your printer. If you experience poor testing results, please contact the local dealers for trouble-shootings.**

### 2. Installation Procedures:

#### Step 1: Pre-installation setups



- A) Place the CIS System on the next to your printer.



- B) Remove the Rubber Plugs on the air holes.



- C) Place the Air Filters on to the air holes.

#### Step 2: CIS System installation



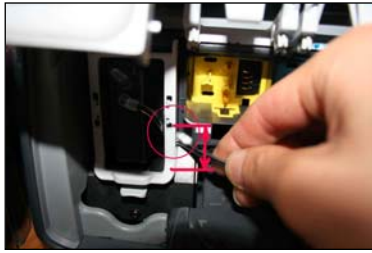
- A) Open the upper cover of your printer and remove the original cartridges.



- B) Before connecting to the CIS system, make sure the plugs are placed in right positions.



- C) Set the cartridges from right to left.



D) Close printer's cover. Make sure the tubes are pulling out from the gap between the racks when they are locked.



E) If the tube is not long enough to place the cartridge, carefully tearing off the tubes a bit.



F) Make sure the tubes are not twisted (bended) between the racks. If the tubes can be pulled out smoothly, it means the tubes are placed properly.



G) Follow the same steps as above to connect other cartridges to the printer.



H) The installation has completed.

#### \*Cautions:

- **During the printing process, it is normal to find air bubbles flowing within the tubes while the ink is flowing and supplying properly to the printer.**
- **If the printer indicates that the chip needs to reset to refill the ink. Please turn off your printer for 1 minute, and then turn it on. It will be reset to full ink.**
- **Full refill may cause possible leakage for one way tube type. Please refill the reservoirs up to about 80%.**

#### 4. Refilling Your Reservoirs:

*Please follow the proper procedures below to refill ink into your reservoirs.*

A) Please be noted the amount of ink left in the reservoirs. Once the level of ink is below 1CM height from the bottom of the reservoirs, it reminds that the refill needs to take place. *(please refer to the right)*



B) Please carefully and slowly remove the rubber plugs on top the reservoirs to avoid the spill of ink from the refill holes.



- C) Please refill the reservoirs with appropriate color ink by using the injection kit. Once complete, please wipe the on refill openings and rubber plug if ink spattered on them.**  
*(please refer to the right)*



***\*Note: During the refill process, please keep the reservoirs and the printer horizontally aligned on the same surface.***

## **5. Maintenance Notice:**

- Please detach the CIS system from your printer, including inner cartridges and wipe out the glue left on the support arm and printer, and then place the original cartridges back into your printer.

## **6. Caution:**

- Do not remove the ink cartridges when your printer is operating.
- During the printing, the reservoirs must be placed properly by horizontally aligning with your printer. Placing the reservoirs higher or lower than the printer, or upside down might cause leakage or other poor results.
- Please perform the printing tasks at the environmental temperature of 15 to 35°C.
- Our CIS system and the components are all pass through strict testing. We advise to use the appropriate ink from our company offers to avoid poor printing quality and printing life.
- **In some exceptional cases, the printer might leak the ink out when the machine has not been used for a period of time. This can be result from the abnormal function of your printer's cleaning pump. When experiencing this situation, we strongly recommend you checking whether the leakage of the ink has occurred before your printing. If so, DO NOT power on your printer and ask your local dealer for repair service. We also advise you to take the air filters down from the reservoirs and cover the air hole with the rubber plug.**

## **7. Warnings:**

- The CIS System is designed for PRINTING USAGE ONLY.
- Please store the ink out of reach of children to avoid any accidental swallow of liquid.
- Please keep the product away from the direct sunlight. Do not store it in conditions of high heat or freezing temperature.
- Please avoid any accidental drop or collision of the product.